The 2021 Retiree Benefits Information packet was recently mailed to your home address. This packet included a cover letter and a personalized 2021 Retiree Benefits Information form. Additional information about your retiree benefits for the upcoming year is provided below. You are encouraged to review this information and take action by Nov. 30, 2020.

### Review

- **2021 Retiree Benefits Information** – This form was included in the benefits packet mailed to your home. It outlines your 2021 coverage and premiums.

- **What’s Changing for 2021?** – A summary of the 2021 benefit plan and premium changes.

- **Summary of Benefits and Coverage Documents** – Summary of Benefits and Coverage documents for the following benefit plans:
  - Blue Cross Blue Shield Plan
  - UnitedHealthcare Choice Plus Plan

- **Pharmacy Benefit Transition to CVS** – Information about the change in the administration of the prescription drug benefits from Express Scripts to CVS Caremark.

- **January 2021 Performance Drug List** – A list of prescription drugs on the CVS Caremark formulary.

### Take Action by Nov. 30

- **2021 Retiree Benefits Information** – Please review the information on this form. If any information is incorrect, call Travelers Employee Services Unit (ESU) at 800.441.4378 by Nov. 30, 2020.

- **No Changes Needed?** – Save these materials for your reference. No further action is needed.

- **Need to Make Changes to Your Coverage?** – To switch medical plans, add coverage or drop coverage, call the ESU at 800.441.4378 by Nov. 30, 2020.

  NOTE: You can add coverage or family members only if you experience a Special Enrollment Event.

### Questions?

Refer to the providers listed below for plan-related questions and provider directories. If you have general questions regarding your benefits, contact Travelers ESU at 4-ESU@travelers.com or 800.441.4378. Representatives are available Monday–Friday, 7:30 a.m.–5 p.m. CT.

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Phone Number</th>
<th>Group Number</th>
<th>Website/Provider Directory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anthem Blue Cross Blue Shield</td>
<td>888.945.2663</td>
<td>270182</td>
<td>Anthem website</td>
</tr>
<tr>
<td>UnitedHealthcare Choice Plus</td>
<td>866.679.0947</td>
<td>702625</td>
<td>myUHC Website</td>
</tr>
<tr>
<td>CVS Caremark</td>
<td>833.987.2815</td>
<td>20CY</td>
<td>CVS pharmacy locator</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>CVS price a drug</td>
</tr>
</tbody>
</table>